



City of Port Angeles

Utility Information Center On-Line

Overview

.....*Quick, Easy, Convenient & Secure*.....

Purpose

- Provides quick and convenient access to current utility account information.
- View billing history, payment activity, and service and consumption summaries.
- Quick, easy, convenient, and secure utility payments using Visa or MasterCard.

Advantages

- Real-time access to account information via the internet 24-hours a day, 7 days per week.
- Billing and/or payment inquiries can be addressed at the customer's convenience.
- Graphical information that is convenient and easy to use.
- Previous bills can easily be viewed and printed.

Features

- Payment History - View payment information and your last bill.
- Account Information - Displays current balance, last payment made, account status and current billing information.
- Consumption Information - Consumption history can be displayed by billing period or in graphical comparisons. Current meter reading and average daily usage is also displayed.
- Billing History - View your past bills including bill date, due date, balance forward, payments and adjustments, and current charge detail.
- Service Summary - View utility charges in a graphical format.

Getting Started

- You are only a few clicks away from reviewing your utility account information on-line.
- Follow the step-by-step registration instructions located at www.cityofpa.us/utilities.htm.

Questions?

- Call Customer Services at (360) 457-0411 and press zero for additional assistance or e-mail us at utilities@cityofpa.us.

Security

- To protect your privacy, you will be required to enter your account number and PIN to gain access to your utility account information.
- The web server uses 128-bit encryption standard to provide secure access for all connections.